



*Mission Hospice Society*  
... when time matters most



*Providing Compassionate Care and Support*



## *Spring Volunteer Training Course 2017*

- |                  |   |                          |
|------------------|---|--------------------------|
| <b>Session 1</b> | <b>Thursday May 4</b>   | <b>6:30 pm - 9:30 pm</b> |
| <b>Tab 1</b>     | Introduction to Hospice/Palliative Care   |                          |
| <b>Session 2</b> | <b>Saturday May 6</b>   | <b>9:00 am – 4:00 pm</b> |
| <b>Tab 2</b>     | Pain and Symptom Management/The Dying Process   |                          |
| <b>Tab 3</b>     | Needs of the Dying and Their Families   |                          |
| <b>Session 3</b> | <b>Thursday May 11</b>  | <b>6:30 pm – 9:30 pm</b> |
| <b>Tab 4</b>     | Listening Skills: Way of Council<br>Complementary Therapies   |                          |
| <b>Session 4</b> | <b>Thursday May 18</b>  | <b>6:30 pm – 9:30 pm</b> |
| <b>Tab 5</b>     | Communication Skills  |                          |
| <b>Session 5</b> | <b>Thursday May 25</b>  | <b>6:30 pm – 9:30 pm</b> |
| <b>Tab 6</b>     | Grief and Bereavement Support   |                          |
| <b>Session 6</b> | <b>Thursday June 1</b>  | <b>6:30 pm – 9:30 pm</b> |
| <b>Tab 7</b>     | Family Dynamics   |                          |
| <b>Session 7</b> | <b>Thursday June 8</b>  | <b>6:30 pm – 9:30 pm</b> |
| <b>Tab 8</b>     | Cultural Awareness  |                          |
| <b>Tab 9</b>     | Spiritual Care: Funerals and Memorials  |                          |
| <b>Session 8</b> | <b>Saturday June 10</b>   | <b>9:00 am – 4:00 pm</b> |
| <b>Tab 10</b>    | Self Care, Boundaries and Stress Management<br>Volunteer Panel / Volunteer Roles & Responsibilities<br>Certificates for Course Completion |                          |