



## Providing Compassionate Care and Support



## Fall Volunteer Training Course 2017

Session 1 Thursday Sept 21 6:30 pm - 9:30 pm

**Tab 1** Introduction to Hospice/Palliative Care

Session 2 Saturday Sept 23 9:00 am – 4:00 pm
Tab 2 Pain and Symptom Management/The Dying Process

**Tab 3** Needs of the Dying and Their Families

Session 3 Thursday Sept 28 6:30 pm – 9:30 pm

Tab 4 Listening Skills: Way of Council Complementary Therapies

Session 4 Thursday Oct 5 6:30 pm – 9:30 pm

Tab 5 Communication Skills

Session 5 Thursday Oct 12 6:30 pm – 9:30 pm

Tab 6 Grief and Bereavement Support

Session 6 Thursday Oct 19 6:30 pm – 9:30 pm

Tab 7Family Dynamics

**Session 7 Thursday Oct 26 6:30 pm – 9:30 pm** 

Tab 8 Cultural Awareness

Tab 9Spiritual Care: Funerals and Memorials

Session 8 Saturday Oct 28 9:00 am – 4:00 pm

Tab 10 Self Care, Boundaries and Stress Management

Volunteer Panel / Volunteer Roles & Responsibilities

**Certificates for Course Completion**